

Australian Maritime Crew Visa (MCV Subclass 988) – Application Guide

Introduction

This guide supports applicants in preparing and submitting their Maritime Crew Visa (MCV) application. It outlines the key steps, requirements, and recommendations to ensure timely and compliant submission.

The Maritime Crew Visa (Subclass 988) is free for foreign nationals and must be applied for while outside Australia.

To support different user preferences, the guide includes two distinct step-by-step sections:

- Without screenshots – A streamlined, text-only version for quick reference.
- With screenshots – A visual walkthrough to assist users in navigating each stage of the application process.

Application Timing

Processing usually takes around 3 days, with approximately 90% of applications automatically approved if all documentation is correct. However, please be aware that processing times may vary depending on your nationality and could take longer in some cases.

Application Steps

- While some fields in the visa application form are optional, it is strongly recommended that you provide complete and accurate information to avoid delays or complications.
- You must disclose any previous visa refusals or cancellations as part of the application process. Failure to do so may result in processing issues or rejection.
- Depending on individual circumstances, additional documentation may be required beyond what is outlined in this guide.

Note: If you renew your passport, you must update your IMMI account with the new passport details to ensure your current visa remains valid. Failure to update this information will result in your visa becoming invalid.

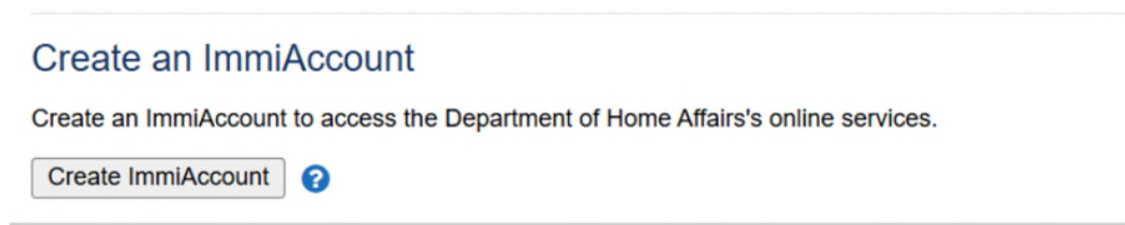
1. Log on to <https://online.immi.gov.au/lusc/login>
2. Click 'Create ImmiAccount'
3. Enter your email address and click 'Send verification'
4. Use the verification code sent to your email to continue
5. Complete required details and click 'Next'
6. Select the appropriate option and click 'Next'

7. Install the authentication app and click 'Next'. If unavailable, use desktop version
8. Enter code received via the app and click 'Next'
9. Click 'New application'
10. Select 'Air & Sea Crew' → 'Maritime Crew Visa (988)'
11. Tick the checkbox and click 'Next'
12. Fill in all required details and click 'Next'
13. Select 'Yes' or 'No' for National Identity Card
14. Confirm entered details
15. Review and confirm all information
16. Upload required documents: *Colour Copy of Passport Biometrics page, National Identity Card (if applicable), Education Certificates, Seafarer Employment Agreement (SEA).*
17. Click 'Submit Now'
18. Click 'My Applications' to view dashboard and status of application.
19. Once approved, forward your MCV grant to your Global Talent Partner (GTP) or CUK Compliance Consultant.

Application Steps with screenshots

Step 1: Access the Application Portal

1. Log on to website à <https://online.immi.gov.au/lusc/login>
2. Click “Create ImmiAccount”



3. Mention your Email address and click “Send verification”

A screenshot of the 'Create an ImmiAccount' form. The title 'Create an ImmiAccount' is in blue. Below it, the text 'Email address' is followed by instructions: 'Enter an email address to be used for account notifications - such as password resets. A verification code will be sent to this email address. You will need to enter the verification code on the next screen.' There is a text input field for the email address, marked with an asterisk. Below the input field, there is a 'Cancel' button and a 'Send verification code' button. The form has a light blue header and a light grey footer.

4. Use the verification code to continue.

5. Complete details as required and click “Next”

The screenshot shows the 'Create an ImmiAccount' page. Under 'Services Required', the 'Individual' option is selected. Under 'New User Details', the 'Family name', 'Given names', 'Phone', and 'Mobile phone' fields are present. The 'Next' button is at the bottom right.

5. Fill in the required details and click “Next”

The screenshot shows the 'Create an ImmiAccount' page. Under 'Account details', the 'Username' and 'Password' fields are filled. Under 'Secret questions and answers', three questions are answered. The 'Next' button is at the bottom right.

6. Click the option as below and then “Next”

The screenshot shows the 'Create an ImmiAccount' page. Under 'Setting up your multi-factor authentication', the 'I am new to this and need to install an authenticator app' option is selected. The 'Next' button is at the bottom right.

7. Follow the steps to install app and click “Next”.

If you do not have a Smartphone, the application can also be submitted on a laptop/ desktop version.

An authentication app is a secure tool used to verify your identity, typically by generating time-sensitive codes that you enter alongside your password when logging in

Create an ImmiAccount

Install an authenticator app

Step 1

On your device's app store, select and install your preferred authenticator app.



Free apps that can be used on a smart phone:

- Microsoft Authenticator
- Google Authenticator
- LastPass Authenticator
- Duo Mobile and more.

Having trouble getting MFA to work? [Get more information](#) (opens in a new window).

Previous Next

8. Follow the steps and click “Next”

Create an ImmiAccount

Connect ImmiAccount to your authenticator app

Step 2

Open the authenticator app on your device and prepare to connect to your ImmiAccount.

Each app will have slightly different wording.
On most apps, you tap on a '+' icon to add a new account.



Free apps that can be used on a smart phone:

- Microsoft Authenticator
- Google Authenticator
- LastPass Authenticator
- Duo Mobile and more.

Having trouble getting MFA to work? [Get more information](#) (opens in a new window).

Previous Next

9. Follow the steps and click “Next”

Create an ImmiAccount

Scan or enter a code

Step 3

Your app should be asking you to scan a QR code, or enter a shared secret code.

In the app, scan the QR code below.



If you can't scan the QR code, enter the shared secret code below:

Shared secret code: J4EPQWB7GQZG3TNZZXVWC7HLA5AYSHZ

Previous Next

10. Enter code received via the app and click “Next”

Create an ImmiAccount

Enter your 6 digit code

Step 4

Fields marked * must be completed.

Enter the 6-digit authentication code from your authenticator app.

Code *

Having trouble? Choose [another method](#) or [restart](#).

Previous Next



11. Read the information page and Click “Next”

Login successful

Information

Your ImmiAccount has been created.
Your username is creado.melvin1977@gmail.com.
You are enabled for app authentication. Each time you log in, you will need to enter the code from your authenticator app. If you are no longer able to use an authenticator app, you can reset your multi-factor authentication on the login page.

Updating Work and Holiday Visa (462) registration details in ImmiAccount

Work and Holiday Visa (462) registration can only be modified in the same ImmiAccount in which it was originally created.

If you select the 'Submit' button, you cannot change any details of your registration until you make a payment. Once the registration status is showing as 'Received', you can update some details as required.

Make sure your country of passport and date of birth are correct before you submit your registration. You cannot change your country of passport and national ID or create a new registration after it has been submitted.

For further information about monitoring your registration, see: [After you register](#).

Next

12. Click “New application”

My applications summary

New application Import application Submit applications

Advanced search

List of applications

Sort by Last updated 17 Refresh

No results found

13. Select “Air & Sea Crew” → “Maritime Crew Visa (988)”

New application

➤ 482 - Skills in Demand

➤ Air & Sea Crew

Maritime Crew Visa (988)

➤ APEC

➤ Citizenship

➤ Family

➤ Health

➤ Labour Agreement

➤ Family violence notification

➤ Refugee & Humanitarian

➤ Resident Return

➤ Skilled

➤ Standard Business Sponsorship

➤ Status Resolution

➤ Student

➤ Temporary Work (Activity)

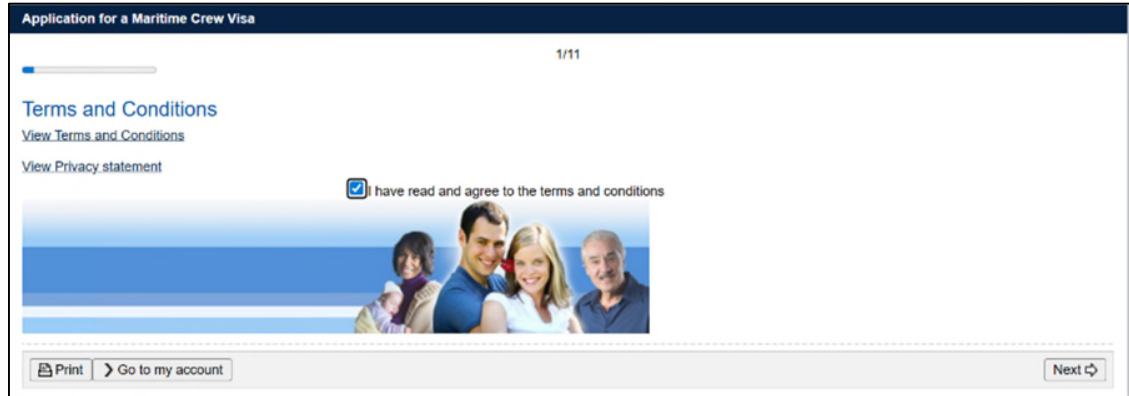
➤ Visa pre-application registration

➤ Visitor

➤ Working Holiday Maker

Cancel

14. Tick the Checkbox and click “Next”



Application for a Maritime Crew Visa

1/11

Terms and Conditions

[View Terms and Conditions](#)

[View Privacy statement](#)

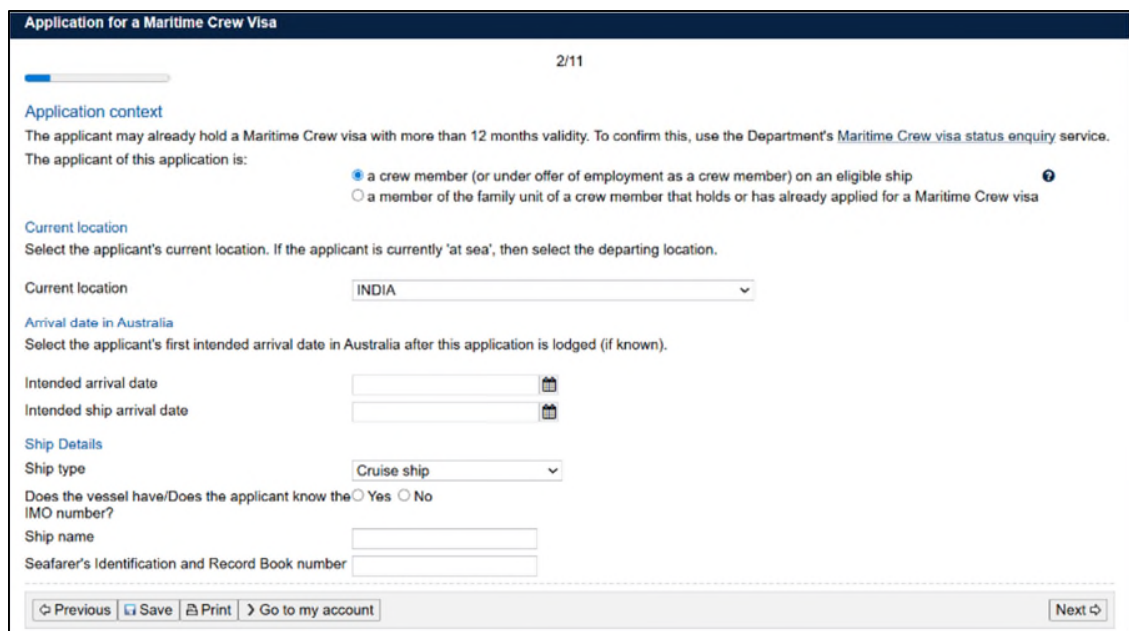
☒ I have read and agree to the terms and conditions

[Print](#) [Go to my account](#) [Next](#)

Step 2: Fill in Personal Information

5. Fill in the details and click “Next”

Note: While some details in the application are not mandatory, it is strongly recommended to provide as much information as possible to support your submission and improve the likelihood of approval.



Application for a Maritime Crew Visa

2/11

Application context

The applicant may already hold a Maritime Crew visa with more than 12 months validity. To confirm this, use the Department's [Maritime Crew visa status enquiry service](#).

The applicant of this application is:

☒ a crew member (or under offer of employment as a crew member) on an eligible ship

☐ a member of the family unit of a crew member that holds or has already applied for a Maritime Crew visa

Current location

Select the applicant's current location. If the applicant is currently 'at sea', then select the departing location.

Current location

Arrival date in Australia

Select the applicant's first intended arrival date in Australia after this application is lodged (if known).

Intended arrival date

Intended ship arrival date

Ship Details

Ship type

Does the vessel have/Does the applicant know the IMO number? ☐ Yes ☐ No

Ship name

Seafarer's Identification and Record Book number

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

16. Select “Yes” under National Identity Card if you hold one or “NO”.

Application for a Maritime Crew Visa 3/11

Applicant

Passport details ⓘ
Enter the following details as they appear in the applicant's personal passport.

Family name ⓘ
Given names ⓘ
Sex ☐ Female ☐ Male ☐ Other
Date of birth ⓘ
Passport number
Country of passport
Nationality of passport holder
Date of issue ⓘ
Date of expiry ⓘ
Place of issue / issuing authority
It is strongly recommended that the passport be valid for at least six months.

Australian visa grant number
Does this applicant have an Australian visa grant number from a previous visa application?
☐ Yes ☒ No ⓘ

National identity card
Does this applicant have a national identity card?
☒ Yes ☐ No ⓘ

Add details

Family name	Given names	Identification number	Country of issue	Actions ⓘ
				Add

17. Enter the details then click “Confirm”

Application for a Maritime Crew Visa 3/11

National identity card ⓘ
Enter details exactly as shown on the national identity card. ⓘ

Family name ⓘ
Given names ⓘ
Identification number
Country of issue
Note: If the National identity card does not have a Date of issue or a Date of expiry, do not enter a date. Leave the field/s blank.
Date of issue ⓘ
Date of expiry ⓘ

18. Fill in the details as required, select the options as below then click “Next”

Place of birth ⓘ

Town / City

State / Province

Country of birth

Relationship status

Other names / spellings

Is this applicant currently, or have they ever been known by any other names? ☐ Yes ☒ No ⓘ

Citizenship

Is this applicant a citizen of the selected country of passport (INDIA)? ☒ Yes ☐ No ⓘ

Is this applicant a citizen of any other country? ☐ Yes ☒ No ⓘ

Other passports or documents for travel

Does this applicant have any other passports or documents for travel? ☐ Yes ☒ No ⓘ

Other identity documents

Does this applicant have other identity documents? ☐ Yes ☒ No ⓘ

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

19. Check all the information entered is correct and select “Yes” and Click “Next”

Is the above information correct? ☒ Yes ☐ No ⓘ

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

20. Fill in the details as required then click “Next”

Application for a Maritime Crew Visa

Transaction Reference Number (TRN): EGP9MQ2YMR 5/11

Contact details

Country of residence

Usual country of residence

Department office

The applicant may be required to attend an Australian Government Office for an interview. Which is the closest office to the applicant's current location?

Office

Residential address ⓘ

Note that a street address is required. A post office address cannot be accepted as a residential address.

Country

Address

Suburb / town

State or Province

Postal code

Postal address

Is the postal address the same as the residential address? ☐ Yes ☐ No ⓘ

Contact telephone numbers ⓘ

Enter numbers only with no spaces.

Home phone

Business phone

Mobile / Cell phone

Email address

Email address

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

21. Select option “No”, then click “Next”

Application for a Maritime Crew Visa

Transaction Reference Number (TRN): EGP8MQQYMR6/11

Authorised recipient

Does the applicant authorise another person to receive written correspondence on their behalf?

This authorises the department to send the authorised person all written correspondence that would otherwise be sent directly to the applicant.

☒ No

☐ Yes, a registered migration agent

☐ Yes, a legal practitioner

☐ Yes, another person

This person is referred to as the 'authorised recipient'.

Electronic communication

The Department prefers to communicate electronically as this provides a faster method of communication.

All correspondence, including notification of the outcome of the application will be sent to:

Email address

Note: The holder of this email address may receive a verification email from the Department if the address has not already been verified. If the address holder receives a verification email, they should click on the link to verify their address before this application is submitted.

PreviousSavePrintGo to my accountNext

22. Fill in the details as required, then click “Next”

Application for a Maritime Crew Visa

Transaction Reference Number (TRN): EGP8MQQYMR7/11

Education

Give details of the highest recognised qualification obtained by the applicant that relates to a 'Seafarer'.

Highest recognised qualification obtained

Course name

Institution name

Country of Institution

Date from

Date to

PreviousSavePrintGo to my accountNext

23. Please complete the details as outlined in the table below. You can find the section you belong to in your Offer Letter.

	FMSB	FMSI	CSSI	Revenue Partners
Employer Name	FLEET MARITIME SERVICES BERMUDA LIMITED	FLEET MARITIME SERVICES INTERNATIONAL LIMITED	Carnival Support Service India Pvt Ltd	Please speak to your employer for details
Country	BERMUDA	UNITED KINGDOM	INDIA	
Address				
LINE 1	CLARENDON HOUSE	CARNIVAL HOUSE	KOHINOOR CITY, TOWER 2, 5 TH FLOOR	
LINE 2	2 CHURCH STREET	100 HARBOUR PARADE	KIROL ROAD, KURLA WEST	
Suburb/ Town	HAMILTON	SOUTHAMPTON	MUMBAI	
State or Province	BERMUDA	HAMPSHIRE	MAHARASHTRA	
Postal Code	HM 11	SO15 1ST	400070	
Telephone Number			7942529292	

Application for a Maritime Crew Visa

Transaction Reference Number (TRN): EGP8T4ZQMD

8/11

Employment

Current employment

Give details of the vessel operator, shipping company or manning agency with which the applicant is employed or under offer of employment.

Employer name

Country

Address

Suburb / Town

State or Province

Postal code

Telephone number

Email address

Manning Agent Details

Given names

Family name

Company name

Country

Address

Suburb / Town

State or Province

Postal code

Telephone number

Email address

Occupation

Sea crew job title

Nature or type of business

Employment / Contract reference number (if known)

24. Click “Add”

Employment history
Give details of the applicant's employment and unemployment history in the last 2 years.

Add details

Employment status	Date from	Date to	Actions
Add			

Application for a Maritime Crew Visa

Transaction Reference Number (TRN): EGP8MQQYMR 8/11

Employment history
Employment status:

Employment details
Position:
Employer name:
Country:
Description of duties:
Date from:
Date to:
[Cancel](#) [Confirm](#)

26. Click “Next”

Employment history
Give details of the applicant's employment and unemployment history in the last 2 years.

Employment status	Date from	Date to	Actions
Employed	26 Feb 2019	31 Jul 2025	Edit Delete

[Add](#)

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

27. Select options accordingly and click “Next”.

Please disclose if previous applications have been refused or ceased.

Application for a Maritime Crew Visa

Transaction Reference Number (TRN): EGP8MQQYMR 9/11

Visa history
Has the applicant held or does the applicant currently hold a visa to Australia or any other country?
☐ Yes ☒ No
Has the applicant ever been in Australia or any other country and not complied with visa conditions or departed outside their authorised period of stay?
☐ Yes ☒ No
Has the applicant ever had a visa for Australia or any other country refused or cancelled?
☐ Yes ☒ No

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

28. Select option “No” and click “Next”

Character declarations

If the applicant answers 'Yes' to any of the character declarations they must give all relevant details.

If the matter relates to a criminal conviction, provide:

- the date and nature of the offence
- full details of the sentence
- dates of any period of imprisonment or other detention

Has the applicant ever been charged with any offence that is currently awaiting legal action?
☐ Yes ☒ No

Has the applicant ever been convicted of an offence in any country (including any conviction which is now removed from official records)?
☐ Yes ☒ No

Has the applicant ever been the subject of a domestic violence or family violence order, or any other order, of a tribunal or court or other similar authority, for the protection of another person?
☐ Yes ☒ No

Has the applicant ever been the subject of an arrest warrant or Interpol notice?
☐ Yes ☒ No

Has the applicant ever been found guilty of a sexually based offence involving a child (including where no conviction was recorded)?
☐ Yes ☒ No

Has the applicant ever been named on a sex offender register?
☐ Yes ☒ No

Has the applicant ever been acquitted of any offence on the grounds of unsoundness of mind or insanity?
☐ Yes ☒ No

Has the applicant ever been found by a court not fit to plead?
☐ Yes ☒ No

Has the applicant ever been directly or indirectly involved in, or associated with, activities which would represent a risk to national security in Australia or any other country?
☐ Yes ☒ No

Has the applicant ever been charged with, or indicted for, genocide, war crimes, crimes against humanity, torture, slavery, or any other crime that is offensive to a serious international concern?
☐ Yes ☒ No

Has the applicant ever been associated with a person, group or organisation that has been or is involved in criminal conduct?
☐ Yes ☒ No

Has the applicant ever been associated with an organisation engaged in violence or engaged in acts of violence (including war, insurgency, freedom fighting, terrorism, protest) either overseas or in Australia?
☐ Yes ☒ No

Has the applicant ever served in a military force, police force, state sponsored / private militia or intelligence agency (including secret police)?
☐ Yes ☒ No

Has the applicant ever undergone any military/paramilitary training, been trained in weapons/explosives or in the manufacture of chemical/biological products?
☐ Yes ☒ No

Has the applicant ever been involved in people smuggling or people trafficking offences?
☐ Yes ☒ No

Has the applicant ever been removed, deported or excluded from any country (including Australia)?
☐ Yes ☒ No

Has the applicant ever overstayed a visa in any country (including Australia)?
☐ Yes ☒ No

Has the applicant ever had any outstanding debts to the Australian Government or any public authority in Australia?
☐ Yes ☒ No

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

29. Select option “Yes” and click “Next”

Declarations

Warning:

Giving false or misleading information is a serious offence.

The applicants declare that they

Have read and understood the information provided to them in this application.
☒ Yes ☐ No

Have provided complete and correct information in every detail on this form, and on any attachments to it.
☒ Yes ☐ No

Understand that if any fraudulent documents or false or misleading information has been provided with this application, or if any of the applicants fail to satisfy the Minister of their identity, the application may be refused and the applicant(s), and any member of their family unit, may become unable to be granted a visa for a specified period of time.
☒ Yes ☐ No

Understand that if documents are found to be fraudulent or information to be incorrect after the grant of a visa, the visa may subsequently be cancelled.
☒ Yes ☐ No

Understand that if this application is approved, any person not included in this application will not have automatic right of entry to Australia.
☒ Yes ☐ No

Will inform the Department in writing immediately as they become aware of a change in circumstances (including change of address) or if there is any change relating to information they have provided in or with this application, while it is being considered.
☒ Yes ☐ No

Have read the information contained in the Privacy Notice ([Form 1442](#)).
☒ Yes ☐ No

Understand that the department may collect, use and disclose the applicant's personal information (including biometric information and other sensitive information) as outlined in the Privacy Notice ([Form 1442](#)).
☒ Yes ☐ No

Understand that, if required to provide their fingerprints and facial image, the applicant's fingerprints and facial image and biographical information held by the Department may be given to Australian law enforcement agencies to help identify the applicant and determine eligibility for grant of the visa being applied for, and for law enforcement purposes.
☒ Yes ☐ No

As an applicant:

I understand that if my visa ceases to be in effect and I do not hold another visa to remain in Australia at that time, I will be an unlawful non-citizen under the Migration Act 1958. As such, I will be expected to depart from Australia, and be subject to removal under the Migration Act 1958.
☒ Yes ☐ No

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

Step 3: Upload Required Documents

30. Review the application details, then click "Next"

[Previous](#) [Save](#) [Print](#) [Go to my account](#) [Next](#)

1. Click on 'Travel Document Bio-data'
2. Fill details as below

3. Upload Passport Copies and Click “Attach”

The screenshot shows a web form titled "Travel Document Bio-data" with a sub-header "0 Received". Under the "Add documents" section, the "Document Type" dropdown is set to "Passport". The "Description" field contains "Passport copy". The "File names" section shows a file upload button "Choose Files | No file chosen" and a file named "Passport copies.pdf" with a trash icon. An "Attach" button is at the bottom right.

1. Click ‘National Identity Document (other than Passport)’
2. Fill details as below
3. If holding “National ID Card,” Upload document and click “Attach”

The screenshot shows a web form titled "National Identity Document (other than Passport)" with a sub-header "1 Received". Under the "Add documents" section, the "Document Type" dropdown is set to "National ID Card". The "Description" field contains "Aadhar Card". The "File names" section shows a file upload button "Choose Files | No file chosen" and a file named "Aadhar card.pdf" with a trash icon. An "Attach" button is at the bottom right.

1. Click ‘Crew Member Qualification’
2. Fill details as below
3. Fill in details of your last education such as High school and above.
4. Upload Educational certificate, if you have one, and Click “Attach.”

The screenshot shows a web form titled "Crew Member Qualification" with a sub-header "0 Received". Under the "Add documents" section, the "Document Type" dropdown is set to "Educational Certificate (Degree, Diploma etc)". The "Description" field contains "Diploma Certificate". The "File names" section shows a file upload button "Choose Files | No file chosen" and a file named "Diploma Certificate.pdf" with a trash icon. An "Attach" button is at the bottom right.

1. Click ‘Joining Non-military Ship as Crew, Evidence of’
2. Fill details as below
3. Upload SEA Agreement copy and Click “Attach”

The screenshot shows a web form titled "Joining Non-military Ship as Crew, Evidence of" with a sub-header "0 Received". Under the "Add documents" section, the "Document Type" dropdown is set to "Employment Contract". The "Description" field contains "SEA Agreement copy". The "File names" section shows a file upload button "Choose Files | No file chosen" and a file named "Contract letter 2025.pdf" with a trash icon. An "Attach" button is at the bottom right.

Step 4: Review and Submit Application

31. Check for all documents attached, then click “Next”

This screenshot shows a document review interface. It is divided into two sections: 'Required' and 'Recommended'. Under 'Required', there is one item: 'Travel Document Bio-data' with a status of '1 Received'. Under 'Recommended', there are three items: 'National Identity Document (other than Passport)' (2 Received), 'Crew Member Qualification' (1 Received), and 'Joining Non-military Ship as Crew, Evidence of' (2 Received). The last item is highlighted in light blue. At the bottom, there are links for 'Print' and 'Go to my account', and a 'Next' button.

Category	Document Name	Status
Required	Travel Document Bio-data	1 Received
Recommended	National Identity Document (other than Passport)	2 Received
	Crew Member Qualification	1 Received
	Joining Non-military Ship as Crew, Evidence of	2 Received

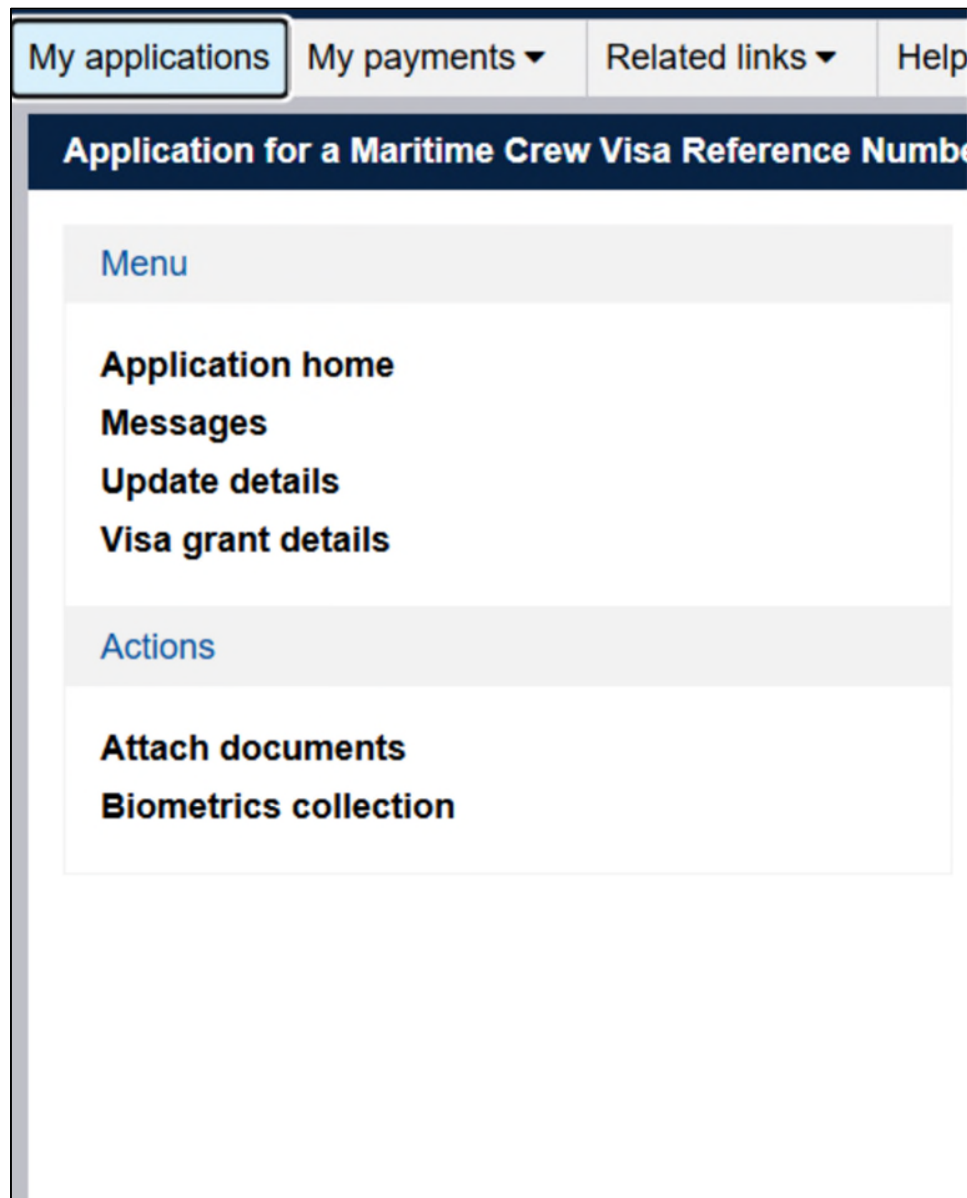
32. Click “Submit Now”

This screenshot shows the 'Submit Application' page. It has a dark blue header with the text 'Application for a Maritime Crew Visa'. Below the header, it displays the 'Transaction Reference Number (TRN): EGP8MQQYMR'. The main heading is 'Submit Application' in large blue font. Below this, there is a message: 'This application is now ready to submit. You can submit it now or return to your account and submit it at a later date. Your application will not be processed until after it is submitted.' A 'Submit Now' button is centered below the message. At the bottom, there are links for 'Print' and 'Go to my account'.

33. Click “Next”

This screenshot shows the 'Payment confirmation' page. It has a dark blue header with the text 'Payment confirmation'. Below the header, it states: 'Your application has been submitted. No payment is required. Your Reference Number is 9039631971. [Print Tax Invoice](#)'. A 'Next' button is located at the bottom right of the page.

34. Click “My Applications”, where you will see Dashboard and details of pending status once applied.



You will receive a copy of your Maritime Crew Visa (MCV) grant notification via email once approved.

The typical processing time is approximately 3 days, with around 90% of applications auto approved when all required documentation is correctly submitted. Please note that processing times may vary depending on your nationality.

Once received, please forward a copy of your MCV grant to your Global Talent Partner (GTP) or your CUK Compliance Consultant for record-keeping purposes.

Support

If you require support during the application process, please contact your Global Talent Partner (GTP) or CUK Compliance Consultant, quoting your application reference number.

If you are employed through one of our Revenue Partners, please contact them directly for assistance. Eg Harding's, One Spa World etc.

