Australian Transit Visa (Subclass 771) – Application Guide

If you are scheduled to join a vessel at an Australian port, you must obtain an Electronic Travel Authority (ETA).

Applicants should apply for a **Transit Visa (Subclass 771)**, which is free of charge, must be requested, and approved while outside Australia. This visa is used with the Maritime Crew Visa (MCV, Subclass 988). The MCV should be applied before the Transit Visa, and its Transaction Reference Number is required for the Transit Visa application.

This guide provides instructions to prepare and submit an **Electronic Travel Authority (ETA) Subclass 771** application prior to an assignment involving travel to join a vessel at an Australian port. It presents step-by-step guidance, outlines requirements, lists supporting documents, and describes procedures to complete and submit the application properly and on time.

Depending on individual circumstances, additional documentation may be required beyond what is outlined in this guide.

To support different user preferences, the guide includes two distinct step-by-step sections:

- Without screenshots A streamlined, text-only version for quick reference.
- With screenshots A visual walkthrough to assist users in navigating each stage of the application process.

Application Timing

- Submit your application no earlier than 12 weeks (about 3 months) before your travel date.
- Ensure it is submitted at least 14 days (about 2 weeks) prior to your intended flight departure date.

Biometrics Information

- Applicants from certain countries are required to provide biometric data as part of the Subclass
 771 visa application process.
- Biometrics must be completed within 14 days (about 2 weeks) of receiving the request letter.
- Processing will not proceed until biometrics are submitted. Delays may result in refusal.
- Biometrics are required for every application, even if previously submitted.
- Nationality-based requirements apply regardless of current location.
- For non-biometric nationalities, list your home country as your location.

Countries requiring biometrics include (but are not limited to)			
Afghanistan*	Jordan	Russian Federation	
Albania	Kazakhstan	Samoa	
Algeria	Kenya	Saudi Arabia	
Bahrain	Kuwait	Singapore	
Bangladesh	Lebanon	Solomon Islands	
Bhutan	Lesotho*	Somalia*	
Bosnia and Herzegovina	Malaysia	South Africa	
Cambodia	Mexico	Sri Lanka	
Colombia	Myanmar	Thailand	
Egypt	Nepal	Tonga	
Eswatini*	New Zealand	Turkey	
Ethiopia	Nigeria	Tuvalu	
Fiji	Oman	Uganda	
France	Pakistan	United Arab Emirates	
Ghana	Papua New Guinea	Vanuatu	
Greece	Peru	Vietnam	
Hong Kong	Philippines	Yemen*	
Iran	Qatar	Zimbabwe	
Iraq	Republic of Korea		

Click this link to find nearby biometric collection locations: Biometric collection locations

Application Steps

- 1. Log on to https://online.immi.gov.au/lusc/login and create an ImmiAccount.
- 2. Enter your email address and verify it using the code sent to your email.
- 3. Select the required services and continue.
- 4. Create and confirm a password.
- 5. Choose and answer security questions.
- 6. Agree to the terms and conditions.
- 7. Navigate to 'My Applications' and select 'New Application'.
- 8. Choose 'Visitor' and then 'Transit Visa (771)'.
- 9. Read and accept the terms and conditions.
- 10. Enter your country of residency and complete the required information.
- 11. Select 'Depart as crew on a military ship' as the purpose of visit.
- 12. Enter passport details and visa grant number.
- 13. Provide National Identity Card details if applicable.
- 14. Complete all mandatory fields and review your entries including Ship Vessel ID (See Appendix)
- 15. Enter transit details from your SEA contract and flight information.
- 16. Complete health and character declarations.
- 17. Provide visa history and disclose any previous refusals.
- 18. Submit transit and general declarations.
- 19. Review all details and attach required documents Photograph, Colour Copy of Passport Biometrics page, Maritime Crew Visa (MCV) copy, Seamans Discharge Book copy, Seafarers Employment Agreement (SEA) & Flight Details
- 20. Select 'NA' under support evidence and submit the application.
- 21. After submission, go to 'Application home' to view status.
- 22. Once granted, submit a copy to your Global Talent Partner or CUK Compliance consultant.

Application Steps Appendix

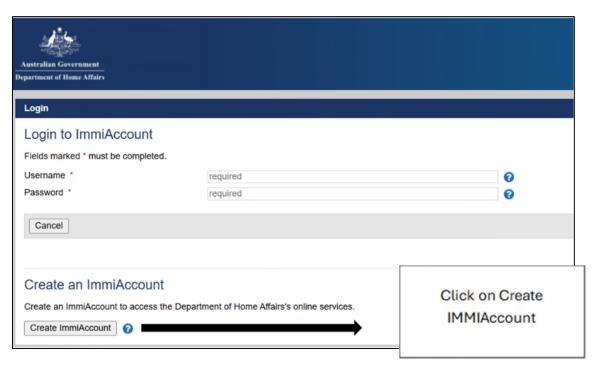
Step 14:

ARCADIA	9226906
ARVIA	9849693
AURORA	9169524
AZURA	9424883
BRITANNIA	9614036
IONA	9826548
VENTURA	9333175
QUEEN ANNE	9839399
QUEEN ELIZABETH	9477438
QUEEN MARY 2	9241061
QUEEN VICTORIA	9320556

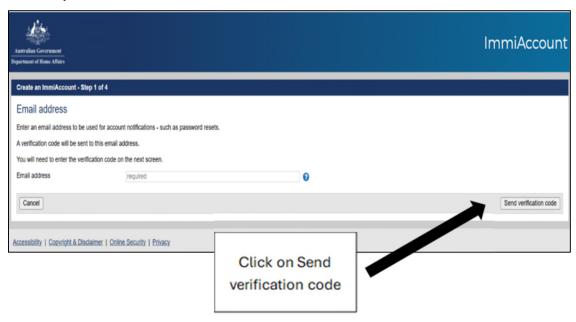
Application Steps with Screenshots

Step 1: Access the Application Portal

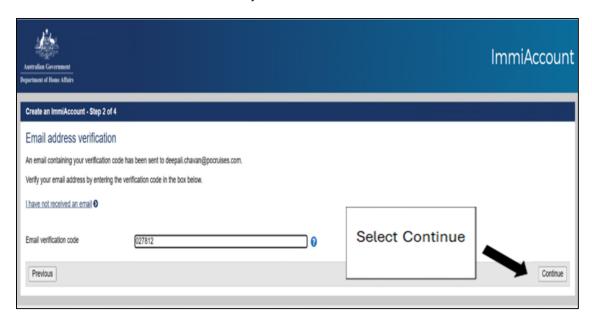
- 1. Begin by logging on to https://online.immi.gov.au/lusc/login through your web browser and follow the below steps.
- 2. Once logged in please click Create "ImmiAcccount"



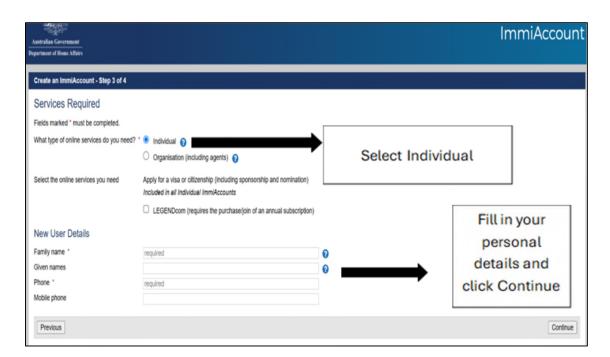
- 3. Enter an email address to be used for account notifications.
- 4. Once you enter the Email address, click on "Send Verification Code"



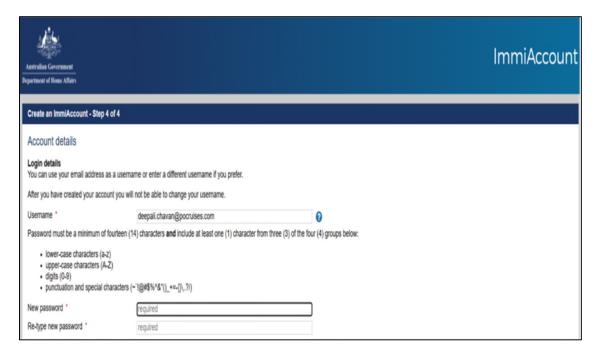
5. Enter the Verification code received on your email and click "Continue".



6. On the Services Required page, make the selection below as per the text boxes.



- 7. Once entered, select "Continue"
- 8. Create a new Password and re-enter the new password.



9. Choose questions and answers. Make sure to make a note of this as this would be required whenever logging in.

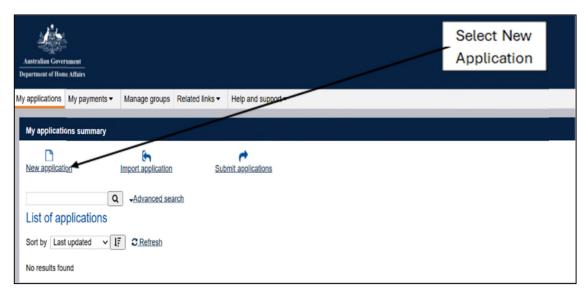
10. Once completed with the questions, read the declaration and click on the Terms and Conditions checkbox.

Secret questions and answers Note: you will need to remember	the exact answers to these questions if you forget your password.	
Question 1 *	∨ 0	Click on the checkboxes
Answer 1 *	required	and click submit
Question 2 *	v	
Answer 2 *	required	
Question 3 *	V	
Answer 3 *	required	
Declaration		
Terms and conditions	View the immiAccount terms and conditions " I accept the immiAccount terms and conditions to access the Department of Home, created in my name. All details on this form are correct.	Affairs services and agree to an ImmiAccount being
Security check	□ * I am not a robot	1
Previous		Submi

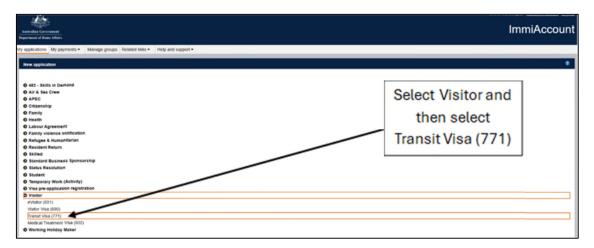
11. Read through the information in the below slide and then click "Continue"



12. System will direct you to the next page, In the "My Applications" page, select "New Application"



13. Select Visitor and then select "Transit Visa (771)"



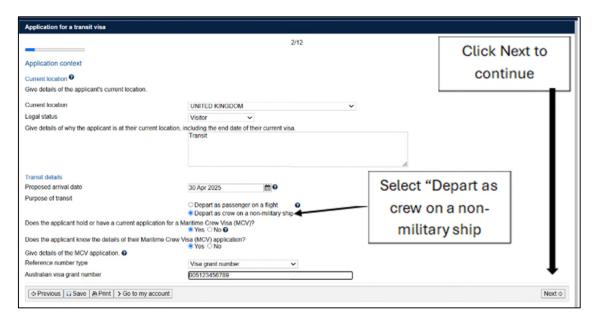
14. Once on the Online Lodgement page, read the terms and conditions and select the checkbox.



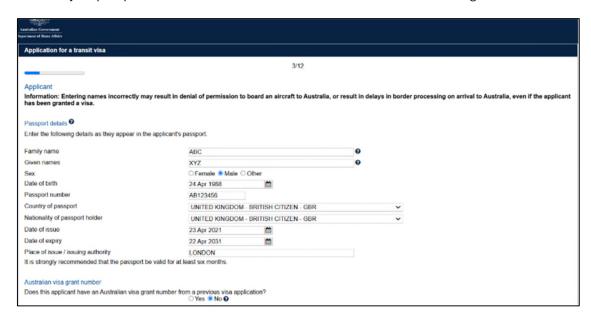
Step 2: Fill in Personal Information

15. In" Current Location", please enter your Country of Residency.

Complete remaining required information and click "Next." Under purpose of visit, make sure to select the option "Depart as crew on a military ship"



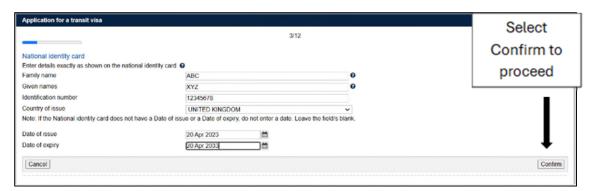
16. Enter your passport details and select "Yes" or "No "under the Australian visa grant number



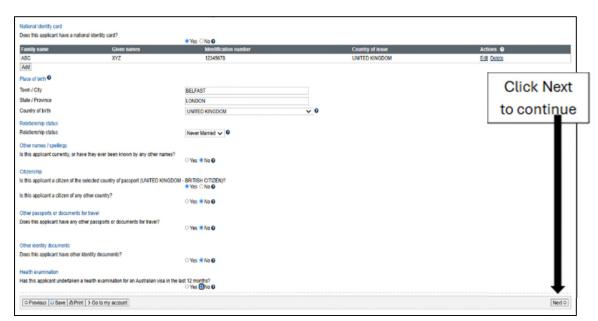
17. Select "Yes" under National Identity Card if you hold one or "No".



18. Enter your National Identity Card details and click "Confirm"



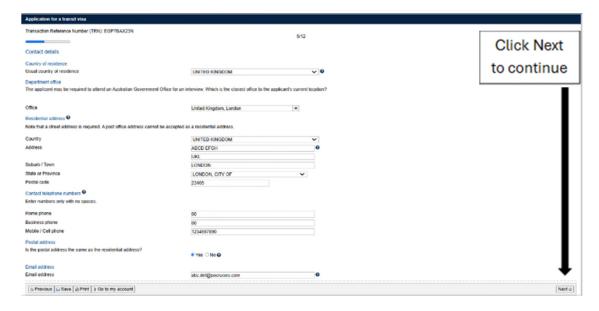
19. Enter all the mandatory details. Once done, select "Next" to proceed.



20. Once all details are entered, confirm if you have entered all the details correctly.



21. Enter all the mandatory details. Once done, select "Next" to proceed.



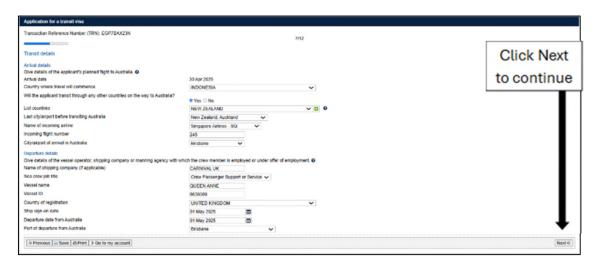
22. Under the Authorised recipient, select "No". Enter your email address and click "Next" to proceed.



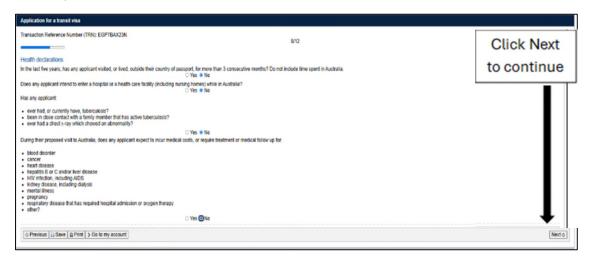
From the list below, select the ship you have been assigned to and the corresponding Vessel ID

ARCADIA	9226906
ARVIA	9849693
AURORA	9169524
AZURA	9424883
BRITANNIA	9614036
IONA	9826548
VENTURA	9333175
QUEEN ANNE	9839399
QUEEN ELIZABETH	9477438
QUEEN MARY 2	9241061
QUEEN VICTORIA	9320556

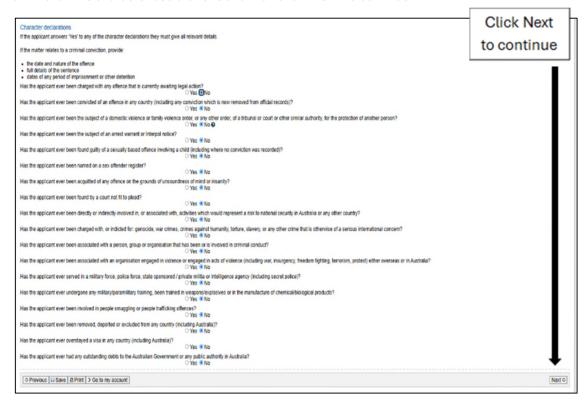
23. Enter all Transit details as mentioned in your SEA contract and flight details.



24. Complete the Health declarations and click "Next" to continue



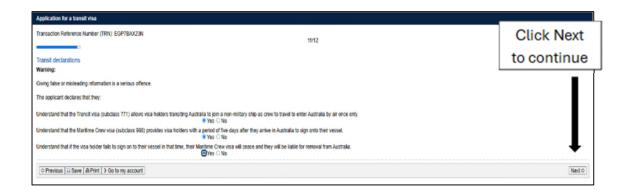
25. Enter all the character declarations and then click "Next" to continue.

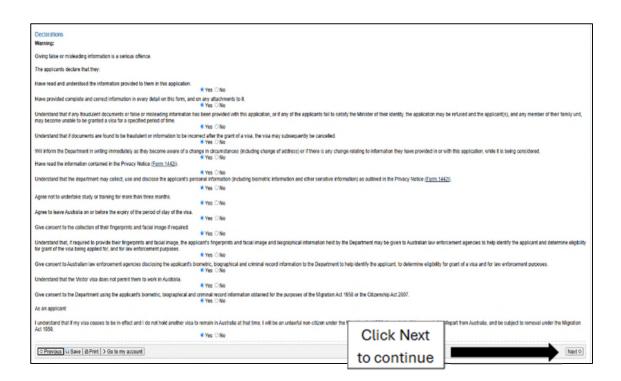


26. Enter the Visa history details and click "Next" to proceed.

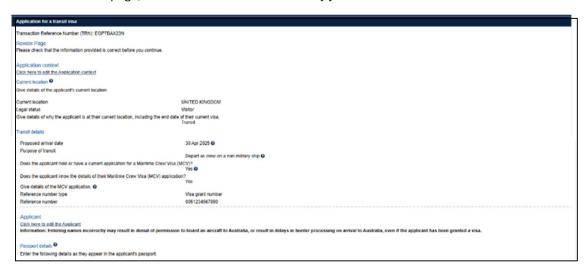
Please disclose if previous applications have been refused or ceased.







29. On the review page, make sure the details entered by you are accurate.

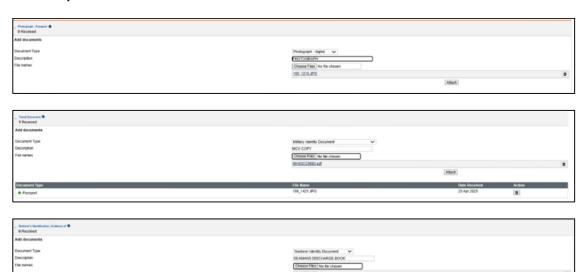




Step 3: Upload Required Documents

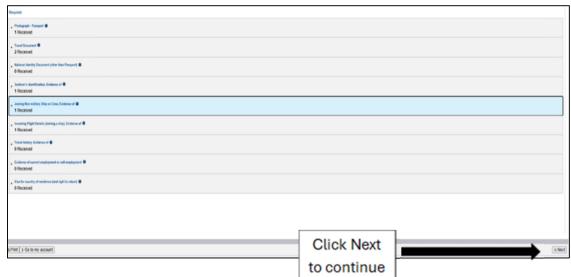
30. Attach the required documents.

Mandatory documents:

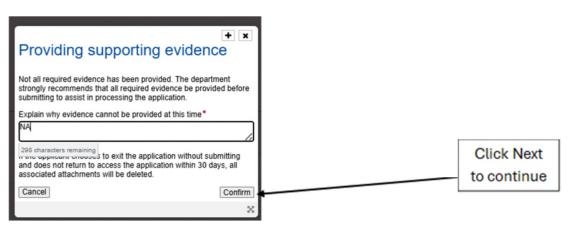


Attach





31. Select "NA" under Providing support evidence



Step 4: Review and Submit Application

32. Once done, click on "Submit Now"



33. Finally, once submitted you may select "Go to my account" select "Application home" to view the status of your application.



Once the Travel Authorization has been granted, please submit a copy to your Global Talent Partner (GTP) or CUK Compliance consultant.

Support

If you require support during the application process, please contact your GTP or CUK Compliance Consultant, quoting your application reference number. If you are a Revenue Partner, please contact your employer directly for assistance.