

How To Access Monthly Statement on Cintra iQ Self-Service

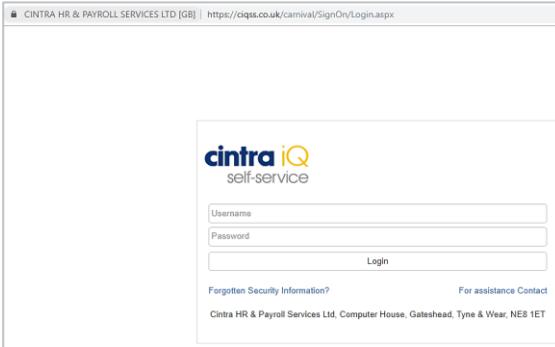
Cintra iQ Self-Service Benefits

- You can view and download the monthly statements online as soon as you receive the notification to your registered email address.
- You can access it on your personal mobile/laptop/tablet device.
- Your provisional future rotation will help plan your tour leave periods, holidays, and key events easier.

Login Cintra iQ Self-Service

- Open URL - <https://ciqss.co.uk/carnival/SignIn/Login.aspx> and login into your Cintra iQ self-service account.

Desktop / Laptop display



CINTRA HR & PAYROLL SERVICES LTD (GB) | <https://ciqss.co.uk/carnival/SignIn/Login.aspx>

cintra iQ
self-service

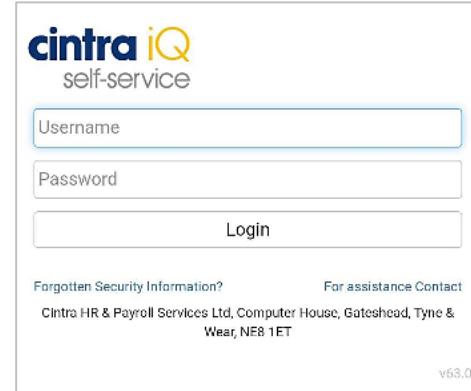
Username

Password

[Forgotten Security Information?](#) [For assistance Contact](#)

Cintra HR & Payroll Services Ltd, Computer House, Gateshead, Tyne & Wear, NE8 1ET

Mobile display



cintra iQ
self-service

Username

Password

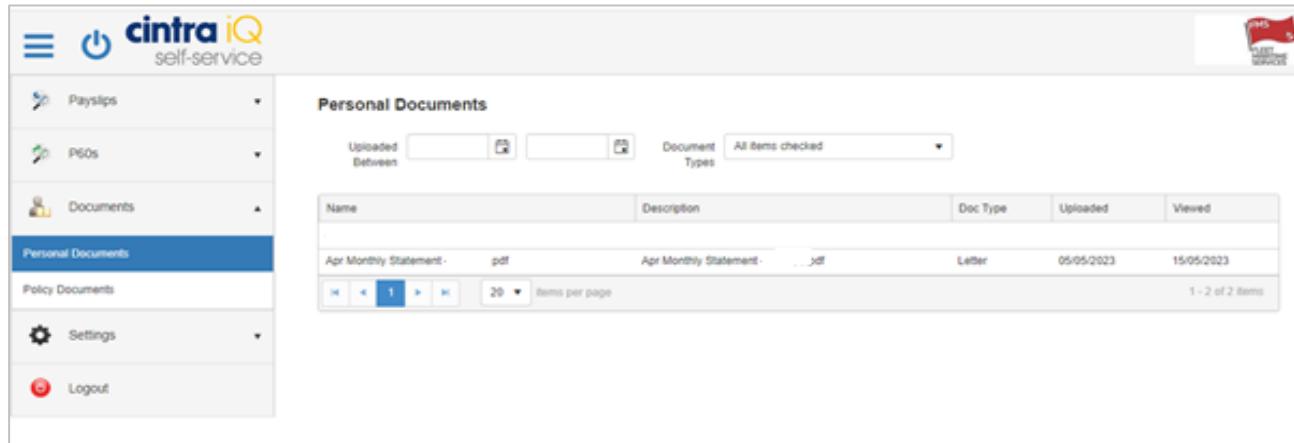
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v63.0

How to view monthly statements via Cintra iQ Self-Service

- Go to Personal Documents and click on file name to view monthly statement



The screenshot shows the Cintra iQ self-service web interface. The left sidebar has a navigation menu with 'Payslips', 'P60s', 'Documents' (which is the selected category, indicated by a blue background), 'Policy Documents', 'Settings', and 'Logout'. The main content area is titled 'Personal Documents' and displays a table of uploaded documents. The table has columns for Name, Description, Doc Type, Uploaded, and Viewed. There are two entries: 'Apr Monthly Statement - pdf' and 'Apr Monthly Statement - .Jdf'. Both entries are listed as 'Letter' type documents uploaded on '05/05/2023' and viewed on '15/05/2023'. Below the table are navigation buttons for page 1 of 29 items per page.

Name	Description	Doc Type	Uploaded	Viewed
Apr Monthly Statement - pdf	Apr Monthly Statement - .Jdf	Letter	05/05/2023	15/05/2023

What does Personal Documents include?

- Personal Documents includes monthly statements like annual wage review and provisional future rotation, PDR increment.



Monthly Statement of Annual Days Worked

Your employer, Fleet Maritime Services (Bermuda) Ltd. (FMSB) have asked Carnival UK to create crew rotations. This document is provided in accordance with that delegation to give you information regarding your Annual Days Worked (ADW) and future rotation planning to help you in the management of your ADW.

Name: Example Staff ID: 000001
Rank: Deputy Captain

Current Planned 2023 as of 02-Apr-2023

Contracted Number of Days	Pro-rata Contract Days	Total Days Worked Onboard	Total Number of Train Days	Total Number of Training	Total Number of On Company Business	Total Number of Company Activity Shore Days	Total Number of Other Available Days
221	221	204	6	0	0	0	0

As your employment commenced after 30th June 2023 your reconciliation includes both days worked in 2022 and days worked in 2023. Days Worked Over/Under 2022 was: 36

TOTAL:	Year 2023 Expected Over/Under Days	25
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As per the terms of your Seafarers Employment Agreement (SEA), any shortfall in ADW will be carried forward to the next year.

If your statement suggests you are scheduled to work fewer days than your contracted days of work, then you should contact your Rotations Planner within two weeks to arrange additional Managed On Company Business (OCB) for a mutually convenient time.

Due to the operational nature of the business, these plans may be subject to change. We will try to give you as much notice as is operationally feasible, as per your SEA.

Please note this statement is intended for rotation planning purposes only and should not be used for taxation reasons.

Contract details: [Contract Details](#)
If you are a Deck, Technical or Medical Officer, please contact [MaritimeOperations@carnivalgroup.com](#)
If you are Cunard or P&O Cruises Hotel Officer, please contact [CunardRotations@carnivalgroup.com](#) or [PandORotations@carnivalgroup.com](#), as appropriate for your role.

If you need more information, please read the Fleet Frequently Asked Questions (FAQs) on [The Insider](#). If you still don't have answers to your queries, please reach out to [HelpdeskSupport@carnivalss.com](#).

Frequently Asked Questions (FAQ)

Q. Who should I contact if I cannot view or have queries with details in the Monthly Statement?

A. If you cannot view or have a query with the details cited in the Monthly Statement, you can email the Fleet People Support Team directly at FleetPeopleSupport@carnivalsi.com. The team will reach out to you with a solution on your registered email ID within three working days.

Please visit the [Fleet FAQs](#) on The Insider, for detailed understanding.